

The Path Forward

REOPENING YOUR CAMPUS WITH CONFIDENCE

WFF

Facility Services

Our Campus Readiness Plan creates a confident return to campus for students, families, staff, faculty, and visitors.

For more than 45 years, WFF's mission has been to create safe environments that enrich lives and facilitate success.

Educational institutions are focused on safe practices, clean facilities, and community well-being, now more than ever. At the same time, however, global uncertainty and economic strain have made planning ahead more difficult.

With a comprehensive plan for cleaning and building operations, campuses can better mitigate the dangers of COVID-19.

At WFF Facility Services, our goal is to eliminate the threat of COVID-19 while enhancing community well-being. We concentrate exclusively on Higher Education and campus environments, so we understand your organization.

Our Campus Readiness Plan integrates leading-edge hygienic technology with our longstanding commitment to excellence, offering a holistic facility services program as campuses prepares to reopen.

As true partners, we work with every client to scale services up or down as needs evolve. This flexible approach keeps you in control, helping you plan not just for today, but for the future.

The full support of our Campus Readiness Team is available to every client.



SERVICE ABOVE SELF

All of us at WFF Facility Services have come together to support and guide our clients during these unsteady times.

Our Campus Readiness Plan is fueled by thought leaders and operational experts, able to provide resources or scale services to meet individual needs.



More than 45 years of expertise inform our three-pillared approach to facilities management.



A COLLABORATIVE
EFFORT



A POWERFUL
COMMITMENT



A PROACTIVE
OUTLOOK

Tailored plans take into account each location's unique challenges, from fluctuating space usage to urgent needs for enhanced cleaning — above all, prioritizing health and safety.

These are challenging times and, at the same time, truly opportune moments to serve others. I am grateful for WFF's partnership.

— John L. Wood, CEFM
Assoc. Dir. of Facilities Management
The University of Tulsa



1 PREPARE

Developing your Campus Readiness Plan is a collaborative effort.

Our Campus Readiness Team works side-by-side with you on the design, implementation, continuous support, and quality assurance of your plan.

- From day one, we dig in to truly understand the stakeholders and requirements of your campus.
- To keep the lines of communication flowing freely, your Account Director is always there as your primary point of contact.
- We factor in safety needs, public expectations and perception, process viability, and costs to build a customized approach. Our pandemic response planning and step-by-step guided process form the foundation of every plan.
- Through this proactive approach, we work with each campus to prepare for enhanced operations and to comply with CDC guidelines and best practices.

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PROTECT

We implement each plan as a lasting, powerful commitment.

Every aspect of campus operations and every member of the campus community is impacted by the real and perceived threat of COVID-19. We focus not just on plans and recommendations, but on continuous, on-the-ground improvement.

- To do this, we create a truly integrated experience: One that combines service, emerging technologies, and best practices, bound together by our commitment to excellence.
- We communicate our processes clearly with regular updates, helping to create a sense of well-being to all members of the campus community.

STRATEGIC SOURCING

Strategic sourcing means we can evaluate and recommend new technology and supplies as they come to market — saving you time in the fight against COVID-19.

We make sure our clients have the equipment they need.

Our financial stability and industry experience allow us to keep personal protective equipment stocked appropriately — no shortages, no scrambling.

WIFF
Facility Services

It gives me great comfort knowing that we have such a dedicated partner, going above and beyond every single day and night, to ensure our campus is safe and well kept.

— Corey L. Ruff
Assoc. Vice President, Operations
Abilene Christian University

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PREVENT

Our proactive outlook helps alleviate problems before they happen.

As we respond to shifts in cultural norms, more complex service requirements, possible outbreaks, and evolving regulatory and legislative compliance, our service approach changes as well.

- With these enhanced services — including crucial post-exposure decontaminating processes — our training platform also has adapted, to assure safety, service, and support.
- Through our technology tools and data analysis specific to each campus, we recommend ongoing program adjustments for continuous improvement.
- Our clients trust our proactive approach to cost containment and service leveling, and know they can depend on our industry expertise.

A path forward to better campus communities.

At WFF, community is at the heart of everything we do. We know that Campus Readiness is not a one-size-fits-all solution.

Our flexible, tailored Campus Readiness Approach is the path forward to better campus communities.



CONTACT US

To learn more about what WFF Facility Services can offer you, reach out to us at pathforward@wffservices.com.

Our campus partners are confident knowing WFF frontline personnel are properly equipped and trained, and armed with best practices for customer service and service enhancement during these trying times.

All students, families, faculty, staff, administration, and visitors deserve the holistic approach WFF brings. We appreciate our role in making every campus safer and more secure for our partner communities.



AFFILIATIONS



WFF BY THE NUMBERS

100%

of our clients
ARE HIGHER EDUCATION
AND OTHER CAMPUS
ENVIRONMENTS.

ZERO

*shortages of
supplies, equipment,
and staff for our
clients during the
COVID-19 pandemic.*

we maintain more than

47,000,000 SQUARE FEET
DAILY



ONE HUNDRED
PERCENT

*of our workforce
has completed
campus-specific
social distancing
training.*



10+
YEARS

average partner tenure

